NES Touch 2.2 for iPad

VERSION 2.2 RELEASE NOTES

This document details the changes and additions in this version, along with limitations, known issues & outstanding bugs.

VERIFICATION

NES Touch has been verified for integration with NES one for England and Wales, Scotland and Northern Ireland to lodge RdSAP 9.92 EPCs to the Central Registers.

PHOTO UPLOAD

When submitting reports to NES one, the upload starts as soon as the lodgement process begins. You will notice this happens significantly more quickly due to image optimisation, especially for tablets with 5 and 8 megapixel cameras. The app is using a combination of resizing with some JPEG compression in order to save to NES one more quickly – whilst still retaining the information within the images.

LODGEMENT IN PROGRESS

The 'Finalise' section is now in the following order: Survey Type, Address, EPC related, Submission (there is a progress panel called 'Evidence upload' with no questions on).

The lodgement Submission screen is now more responsive. This now has a 'Refresh' button to query the status and update the display, so that there's no longer any need to navigate to another screen and back again to see the current information within that section. The colours and icons have been improved.

Should there be a lack of funds in the account selected for creating the report, the error code **-60** will now promptly be displayed. **Lodgement in progress…** was previously displayed on screen for a long time as the app was retrying and retrying when an error notification would have been more appropriate.

IMPROVED CONNECTION TO NES ONE

Multiple lodgements and address matches in the previous version occasionally led to too many network connections being open at once. These requests are now handled more appropriately so that networking is now more stable. We have tested this under simulated mobile data connection conditions: 3G, EDGE, GPRS.

More Improvements in this version

Changing from a product database boiler to a SAP default boiler (or back again) no longer causes an issue at lodgement.

Installation

NES Touch for iPad will be distributed via Apple App Store. You will need your NES one username and password to log in to the app.

Supported Devices

NES Touch has been tested on the following devices:

- iPad 2
- iPad 3
- iPad 4
- iPad Air 2
- iPad Mini 1
- iPad Mini

NES Touch has been tested on the following versions of iOS: 8.0, 8.1, 8.3, 8.4

App will not work on the first generation iPad and any device using iOS 6.x or older

Getting Help

If you do have any issues please contact support@nesltd.co.uk or call **01908 442105** for tablet or RDSAP/Conventions queries.

Limitations

EXTENDED ROOF ROOMS
The software currently has no provision to enter extended roof room data.

JOBS CAN ONLY BE CREATED ON THE APP
It is currently not possible to send jobs to the device.

3RD PARTY KEYBOARDS
NES Touch has been tested with the stock iOS keyboard. We cannot guarantee that the application will work as expected with 3rd party keyboards.

PHOTO LOCATION TAGGING
Photos taken on iOS 7 devices will not be location tagged on the audit report. If you would like your photos to be location tagged then you will need to update your device to iOS 8.